



Introduction to Anti-Counter Terrorism Security Awareness

This lesson will equip you with essential knowledge to enhance your understanding of security awareness in the face of evolving threats. By exploring the nature of terrorism and its potential impact, you will learn how individual vigilance contributes significantly to collective safety and resilience.

- Explore the objectives of this lesson
- Understand the critical importance of anti-counter terrorism measures
- Define terrorism and analyse its widespread impact
- Examine the pivotal role of security awareness in preventing terrorist activities

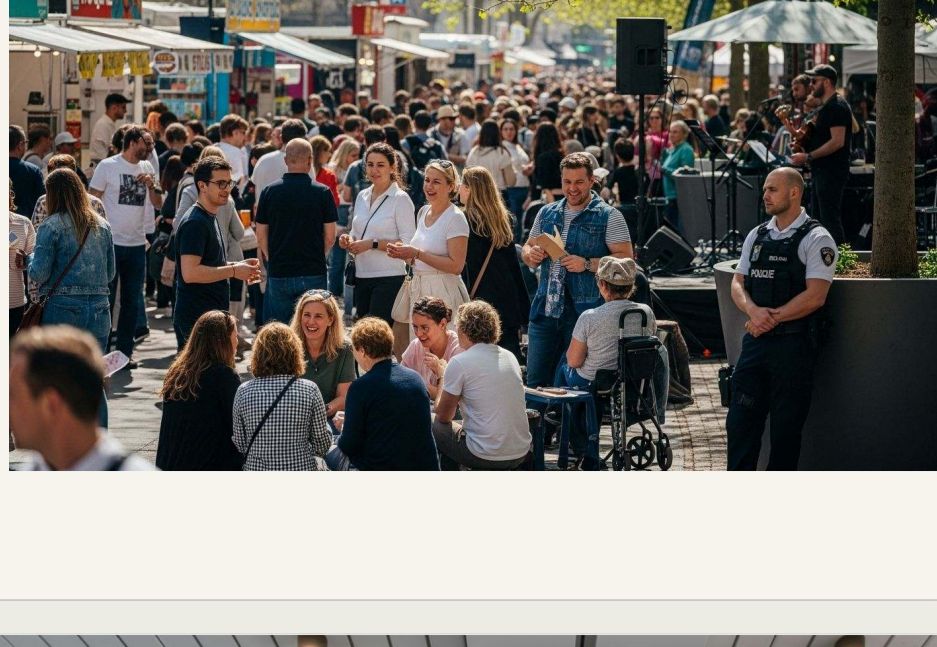
Begin

Section 1 of 4

Understanding Terrorism: Definitions and Characteristics

The background of the slide features a world map. A magnifying glass is positioned over the Middle East region. A red explosion icon is centered over the Middle East, and a red nuclear bomb icon is located on the right side of the map. The text "Understanding Terrorism: Definitions and Characteristics" is overlaid on the map in a large, white, serif font.

Scenario: Identifying Suspicious Behaviour at a Public Event



1. Dialogue

Welcome to the City Summer Festival! It's a fantastic event, but as security personnel, our vigilance is paramount. We need to be aware of our surroundings and any potential threats. Keep an eye out for anything that seems out of place.

Understood. What should I specifically be looking for?

I've got this, I'm experienced.

2. Dialogue

Look over near the main stage. Do you see the individual in the dark jacket, constantly checking their watch and avoiding eye contact with passers-by? What's your initial assessment, and how should we proceed?

I'll approach them immediately and ask what they're doing.

I'll observe them discreetly from a distance, noting their behaviour patterns without drawing attention.

3. Dialogue

Good. Now, shift your attention to the food stall area, near the large rubbish bin. There's an unattended backpack sitting there. It's been there for at least ten minutes. What's the protocol for an unattended item?

I'll go over and check the bag myself to see what's inside.

Report it to central control immediately, provide a description, and ensure the area is subtly cordoned off or monitored.

4. Dialogue

Excellent. While waiting for the team to respond to the bag, I've noticed someone near the main entrance taking multiple photos, specifically focusing on our CCTV cameras and entry points. What's your recommended action?

Immediately tell them to stop and demand to see their camera.

Maintain observation, then approach politely to ask about their photography and offer assistance.

5. Text

Aggressive actions can often worsen a situation, especially if the person has no ill intent. We need to be professional and measured. Let's try a different approach.

Continue

6. Dialogue

Good work. The unattended bag was found to contain harmless personal items, and the person taking photos explained they were a tourist documenting the festival's architecture. They were happy to move on. Now, what's our final step after these incidents, even if they seem minor?

Document all observations and actions taken in a detailed report for central command, regardless of the outcome.

Since nothing harmful happened, we don't need to file a formal report.

7. Text

Every observation, even if benign, contributes to our understanding of patterns and helps refine our procedures. Skipping documentation is a missed opportunity. Let's ensure we follow proper protocol.

Continue

8. Text

Well done. This scenario highlights the importance of vigilance, proper assessment, and adherence to reporting procedures. Even when situations turn out to be harmless, the process of identifying and responding to suspicious activities is crucial for maintaining security awareness.

Try again

9. Text

Directly handling an unattended item is a serious safety breach. We must prioritise safety and follow established procedures. Let's rethink that action.

Continue

10. Text

Jumping to conclusions or direct confrontation can be risky. We need to assess the situation calmly. Let's reconsider our first step.

Continue

11. Text

It's important to always stay open to guidance, especially in dynamic environments like this. Let's try that again, focusing on collaborative vigilance.

Continue

Applying Vigilance: What is the most appropriate initial response to a person exhibiting nervous behaviour and avoiding eye contact in a crowded area?

Select one

- 1 Immediately report them to law enforcement as a confirmed threat.

2 Alert nearby members of the public to keep an eye on the individual.

3 Discreetly observe their movements and patterns from a safe distance.

4 Directly approach and question them about their presence and actions.

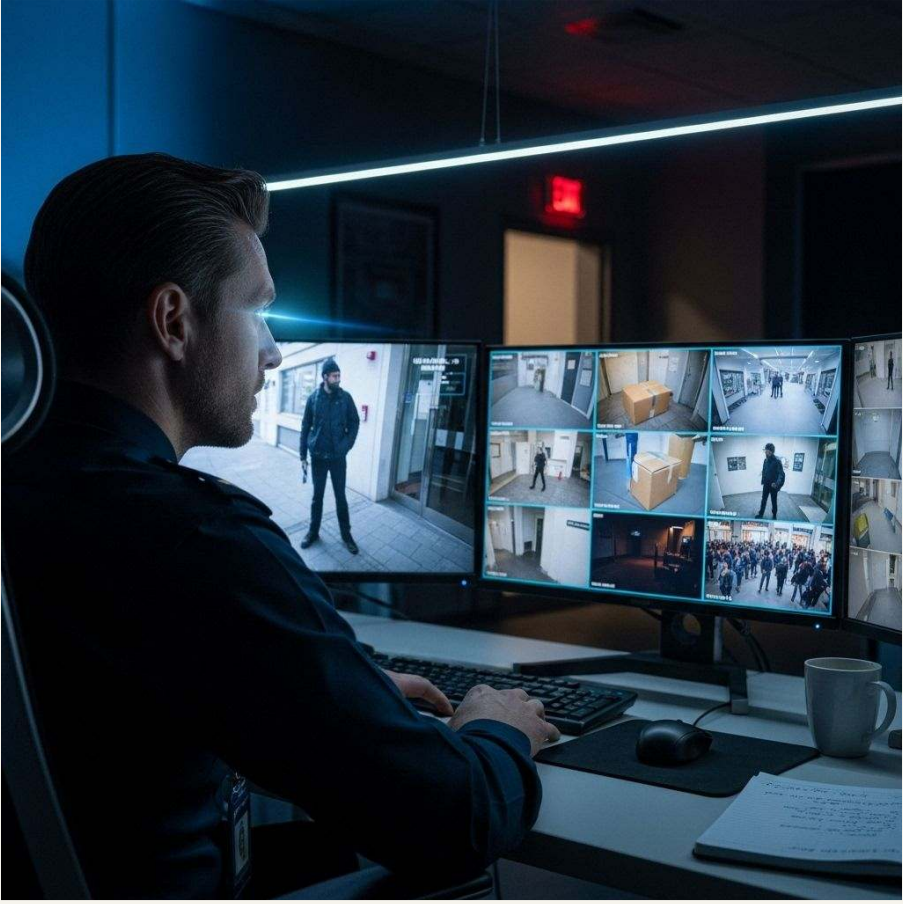
Section 2 of 4

A man in a dark suit and white shirt is shown in profile on the left side of the frame, looking out towards a large, crowded city square. The square is filled with many people walking and a large group of pigeons on the ground. In the background, there are buildings with arched windows and a white umbrella. The overall scene is dimly lit, suggesting an overcast day or early morning/late afternoon.

Spotting the Signs: Identifying Potential Threats

Identifying Potential Threats

Effective anti-terrorism security awareness hinges on the ability to **proactively identify potential threats**. This involves not only understanding the various methods terrorists employ but also recognising the processes that lead individuals towards radicalisation and assessing the vulnerabilities within our own environments. By developing a keen awareness in these areas, we can significantly enhance our collective security posture.



Recognising Terrorist Tactics

Terrorist groups continuously evolve their methods, but certain tactics remain prevalent. Familiarity with these can aid in early detection and prevention.

- **Vehicle-borne Attacks:** The use of vehicles, from cars to lorries, as weapons to cause mass casualties or damage. This can involve ramming into crowds or using vehicles to deliver explosives.
- **IEDs (Improvised Explosive Devices):** Homemade bombs that can be concealed in various objects, from backpacks to postal packages, designed to cause destruction and fear. Detection often relies on vigilance regarding unattended items and suspicious modifications.
- **Active Shooter Situations:** Incidents where an individual or group attempts to kill or seriously injure people in a confined and populated area. Rapid response and awareness of escape routes are critical.
- **Cyberterrorism:** The use of computer networks and the internet to cause disruption, fear, or damage, often targeting critical infrastructure, government systems, or public services. This highlights the importance of robust cybersecurity measures.

Understanding Radicalisation



Radicalisation is the process by which an individual comes to adopt increasingly extreme political, social, or religious ideologies, often leading to a willingness to commit or support acts of terrorism. Understanding this process is key to prevention.

Online Radicalisation

The internet and social media platforms have become significant conduits for radicalisation. Extremist groups exploit these platforms to disseminate propaganda, recruit new members, and foster a sense of belonging among isolated individuals. This can happen through:

- **Encrypted messaging apps:** Used for direct communication and instruction.
- **Social media algorithms:** Can inadvertently lead individuals down rabbit holes of extremist content.
- **Gaming platforms and forums:** Used to connect with younger audiences and normalise extreme views.

Signs of Radicalisation in Individuals

While not definitive, certain behavioural changes may indicate an individual is undergoing radicalisation. These signs should be observed in context and reported responsibly if concerns arise:

- **Sudden and extreme changes in belief or behaviour:** Adopting rigid, intolerant views.
- **Increased isolation:** Withdrawing from friends and family who do not share their new beliefs.
- **Expressing sympathy for extremist causes or groups:** Justifying violence or hatred.
- **Possession of extremist material:** Including symbols, literature, or online content.
- **Secretive online activity:** Spending excessive time online, particularly on obscure forums or sites.

The Role of Propaganda and Misinformation

Propaganda and misinformation are powerful tools used by extremist organisations to manipulate perceptions, recruit followers, and incite violence. They often exploit existing grievances, create false narratives, and demonise opposing groups. Recognising these tactics involves:

- **Critical thinking:** Questioning the source and intent of information.
- **Fact-checking:** Verifying information through credible sources.
- **Awareness of emotional manipulation:** Propaganda often appeals to strong emotions like fear, anger, or injustice.

Assessing Vulnerabilities



Identifying and mitigating vulnerabilities in our physical and digital environments, as well as within our personnel, is crucial for preventing terrorist acts.

Physical Security Weaknesses

These are tangible flaws in infrastructure or procedures that could be exploited:

- **Inadequate access control:** Unsecured entry points, lack of visitor screening, or insufficient perimeter fencing.
- **Poor surveillance:** Blind spots in CCTV coverage, insufficient lighting, or lack of active monitoring.
- **Vulnerable infrastructure:** Critical systems (e.g., power, water) with insufficient protection against sabotage.
- **Lack of emergency plans:** Unclear evacuation routes, assembly points, or communication protocols.

Cybersecurity Vulnerabilities

In the digital age, cyber threats are as significant as physical ones:

- **Weak network security:** Outdated firewalls, unpatched software, or easily guessable passwords.
- **Phishing and social engineering:** Employees susceptible to scams that grant access to sensitive systems.
- **Insider threats:** Disgruntled employees or those coerced into providing access to systems.
- **Lack of data encryption:** Sensitive information stored or transmitted without adequate protection.

Personnel Security Risks

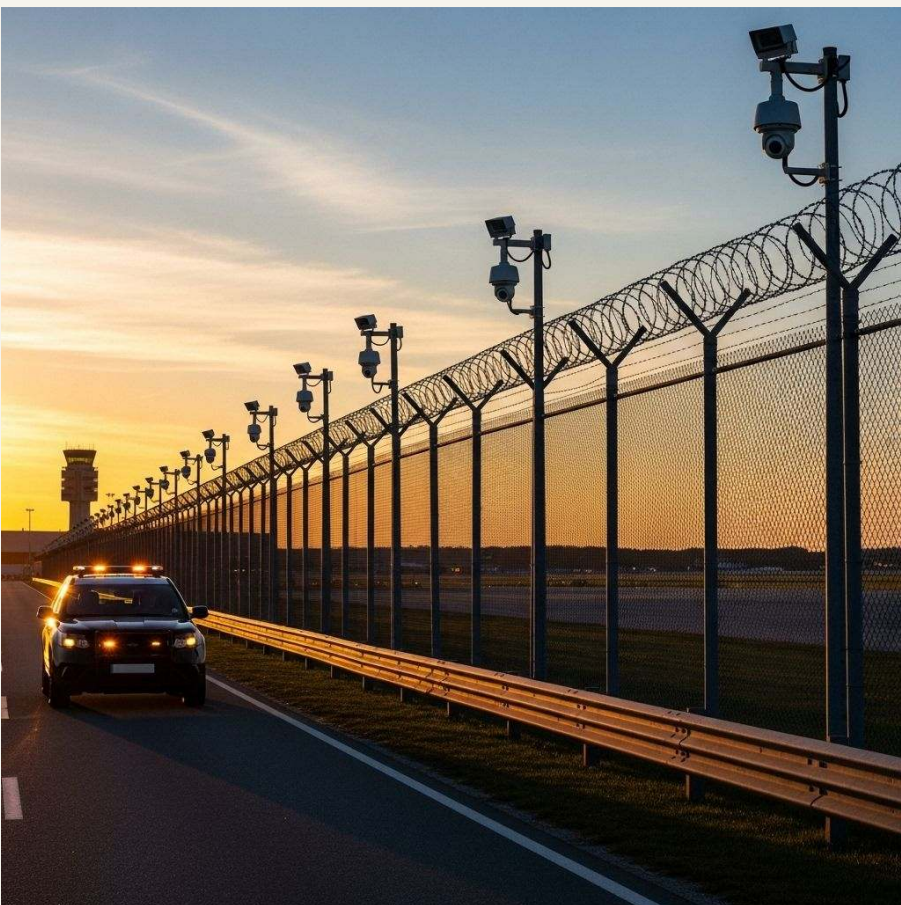
The human element can be both the strongest defence and the greatest vulnerability:

- **Insufficient background checks:** Employing individuals without proper vetting.
- **Lack of security training:** Personnel unaware of protocols for suspicious behaviour or emergency response.
- **Disgruntled employees:** Individuals with grievances who might be susceptible to manipulation or act maliciously.
- **Complacency:** A relaxed attitude towards security procedures, leading to shortcuts or negligence.

Real-World Application: The Importance of Perimeter Security

Case Study: Heathrow Airport Perimeter Breach (2015)

Perimeter security forms the first line of defence against external threats, acting as a crucial deterrent and detection layer. To truly grasp its significance, let's examine a real-world incident that exposed vulnerabilities and underscored the need for continuous improvement.



In 2015, a significant security breach occurred at London's Heathrow Airport, one of the world's busiest international hubs. A lone individual managed to scale a perimeter fence and enter the airfield, ultimately being apprehended near a runway. While the intruder was not a terrorist, the incident highlighted a critical vulnerability in the airport's extensive security infrastructure. The breach demonstrated that even with existing physical barriers, a determined individual could exploit weaknesses, raising serious concerns about the potential for more malicious intrusions. This event prompted an immediate and thorough review of Heathrow's perimeter security protocols and led to enhanced measures to prevent future occurrences.

The Importance of Robust Perimeter Security Measures



The Heathrow incident underscored that basic fencing, while a deterrent, is insufficient on its own. Modern perimeter security requires a multi-layered approach, integrating physical barriers with advanced detection and response systems. This includes high-security fencing, reinforced walls, anti-ram barriers, and natural obstacles, all designed to delay and prevent unauthorised entry.

The Need for Constant Vigilance and Training



Technology is a powerful tool, but human vigilance remains irreplaceable. Security personnel must be rigorously trained to interpret data from surveillance systems, identify suspicious behaviour, and respond effectively to breaches. Regular drills and scenario-based training are essential to ensure that teams can react swiftly and appropriately under pressure, understanding that even minor lapses can have significant consequences.

The Role of Technology in Enhancing Security



The breach highlighted the necessity for cutting-edge technology. This includes intelligent CCTV systems with video analytics capable of detecting anomalies, thermal imaging cameras for night-time surveillance, ground sensors to detect movement, and drone technology for aerial monitoring. These technologies provide early warning capabilities, allowing security teams to intercept threats before they escalate.

Introduction

Implementing Effective Perimeter Security

01 Physical Barriers and Access Control

Implement high-security fencing, reinforced walls, and anti-ram barriers. Utilise biometric systems and strict credential checks for all access points to ensure only authorised personnel can enter restricted areas.

02 Surveillance Systems and Monitoring

Deploy high-resolution CCTV with intelligent analytics, thermal imaging, and ground sensors. Establish a 24/7 monitoring centre staffed by trained professionals who can respond to alerts in real-time.

03 Regular Security Audits and Risk Assessments

Conduct frequent, unannounced security audits and penetration testing to identify and address vulnerabilities. Continuously assess evolving threat landscapes and adapt security strategies accordingly to maintain a proactive defence posture.

Completed

By combining these elements, organisations can create a robust perimeter security framework that significantly reduces the risk of unauthorised access and enhances overall safety.

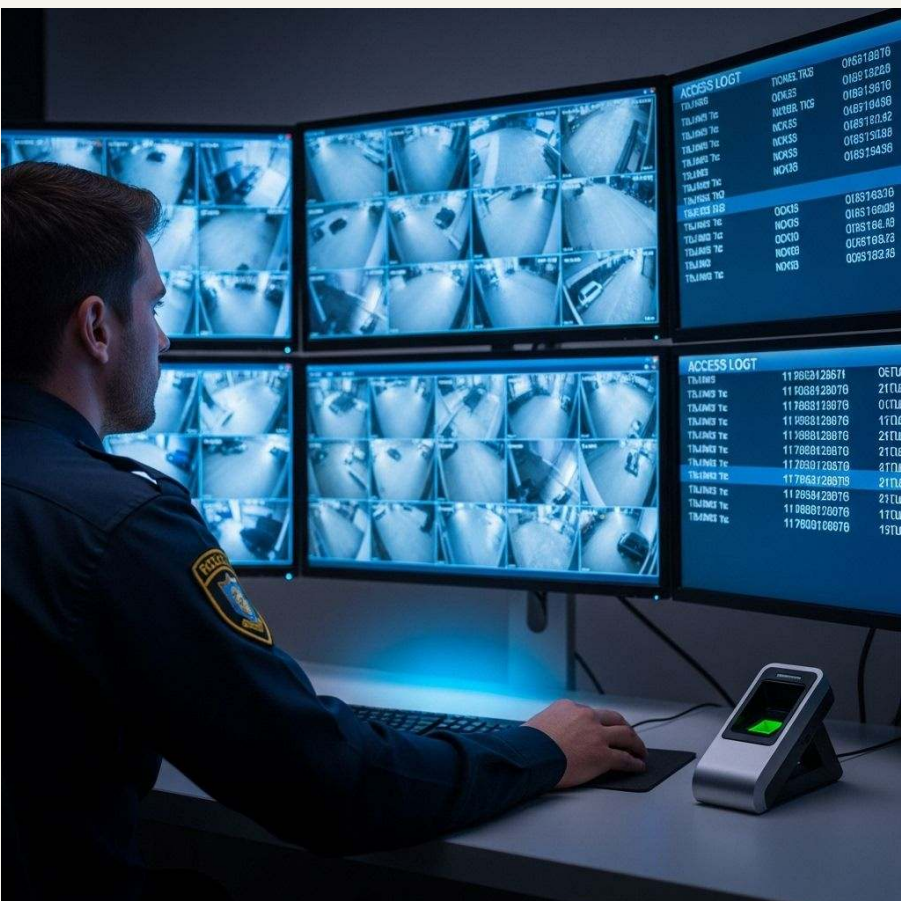


Understanding Security Protocols and Reporting Procedures

Understanding Security Protocols

Access Control Procedures

Effective access control is fundamental to preventing unauthorised entry and maintaining a secure environment. It involves a systematic approach to verifying identities and managing who can enter specific areas, forming the first line of defence against potential threats.



- Identification and Verification Methods:** Utilising methods like **biometric scans** (fingerprints, facial recognition), **ID cards**, and **security questions** to confirm an individual's identity before granting access.
- Visitor Management Protocols:** Implementing strict procedures for visitors, including **sign-in/out processes**, **issuing temporary badges**, and **requiring escorts** in restricted areas to track and control their movements.
- Restricted Area Access:** Employing **keycard systems**, **PIN codes**, or **biometric readers** to ensure that only authorised personnel with specific clearance can enter sensitive or high-security zones.

Emergency Response Plans

Comprehensive emergency response plans are crucial for ensuring safety and minimising harm during critical incidents. These plans outline structured actions to be taken in various emergency scenarios, protecting both personnel and assets.

Evacuation Procedures

Clearly defined **evacuation routes** and **assembly points** are essential. Regular drills ensure everyone knows how to safely exit a building. Designated **fire marshals** or **emergency wardens** guide personnel and account for everyone, ensuring no one is left behind.

Lockdown Protocols

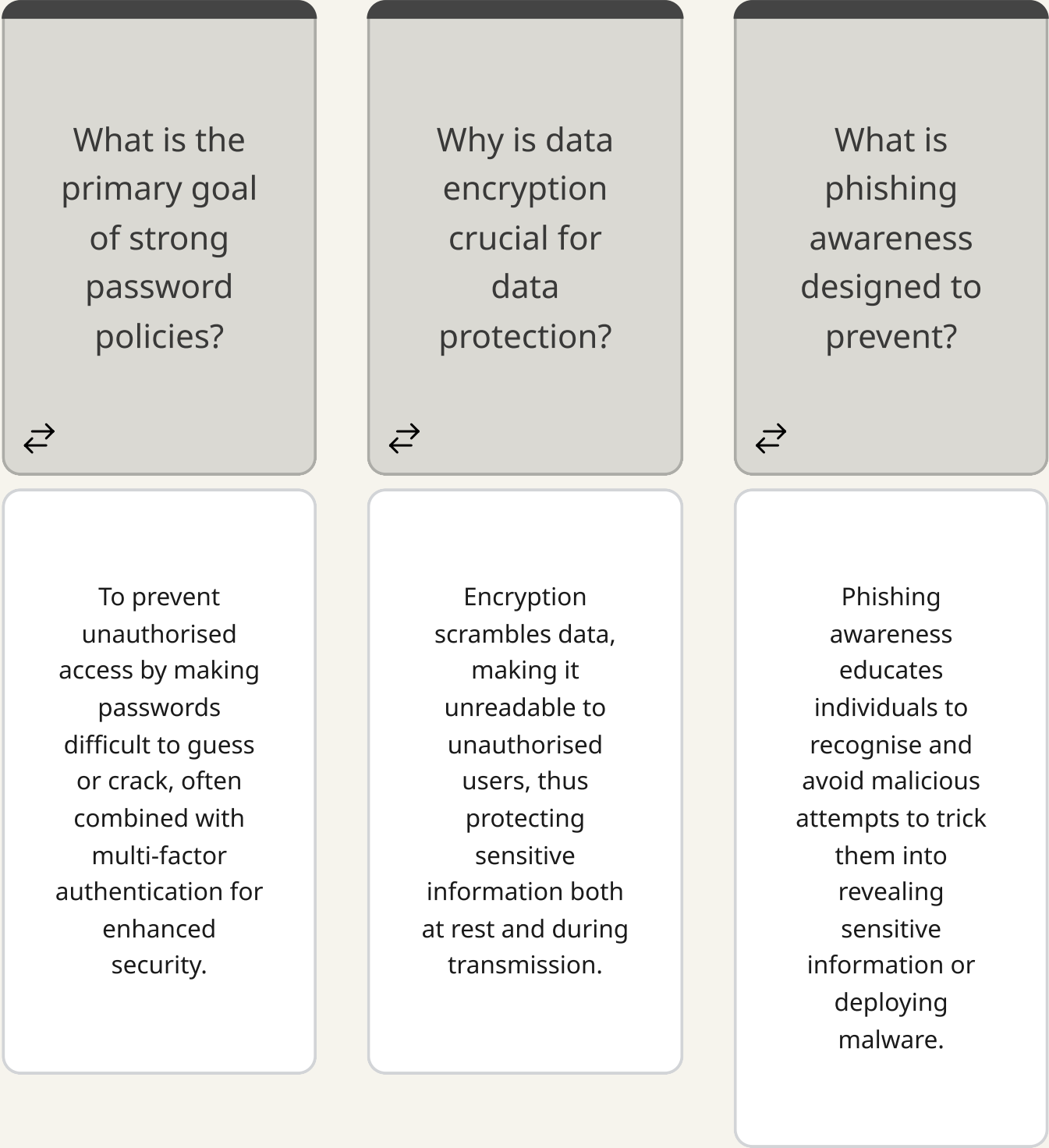
In situations like an active threat, **lockdown protocols** require individuals to **secure their location, shelter in place**, remain **silent**, and await further instructions from authorities. This minimises exposure to danger and isolates the threat.

Communication Strategies during Emergencies

Effective **communication** is vital. This includes **alert systems** (e.g., alarms, mass notifications), clear **internal communication** channels for staff, and established protocols for **external communication** with emergency services and stakeholders to manage the situation effectively.

Cybersecurity Measures

In an increasingly digital world, robust cybersecurity measures are indispensable for protecting sensitive information and critical systems from cyber threats, which can often precede or accompany physical attacks. A multi-layered approach is required to defend against sophisticated cyber adversaries.



Scenario: Responding to a Suspicious Package

1. Dialogue

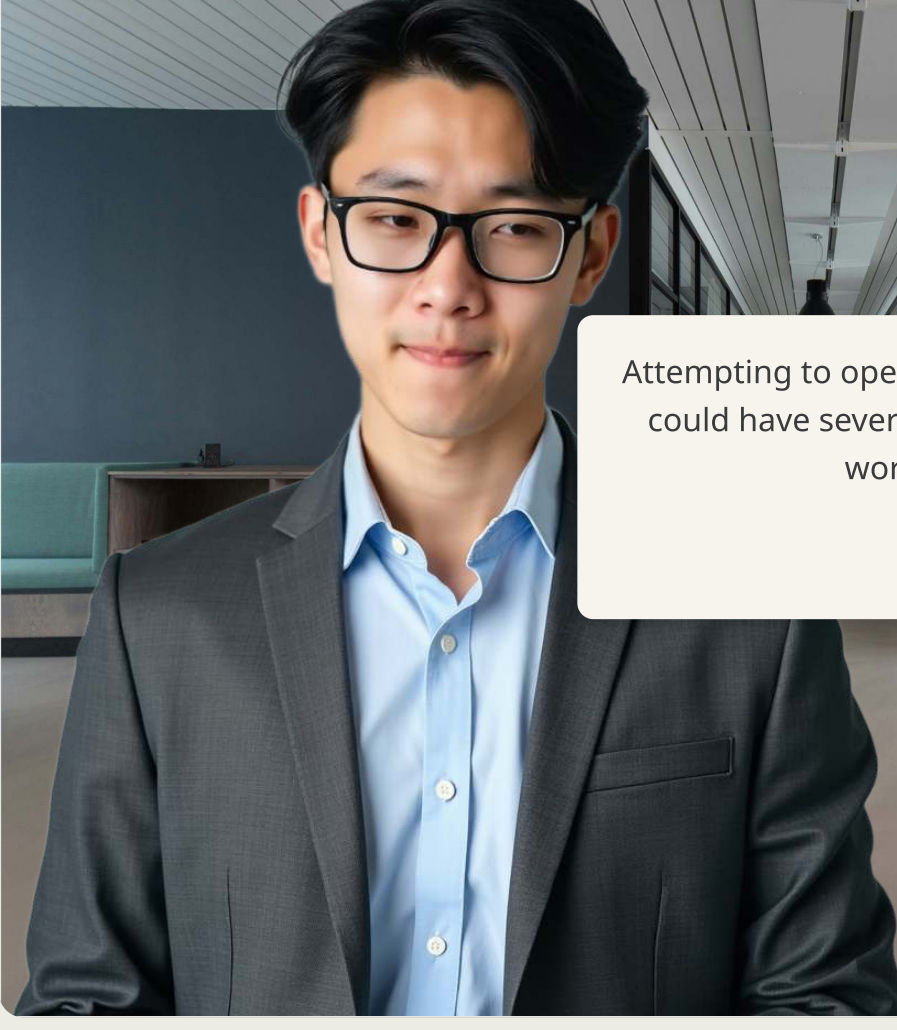


Oh no! I just found this package in the mailroom. It's unmarked, leaking a strange substance, and ticking faintly. What should I do?

Do not touch it! We need to keep a safe distance and alert security immediately.

Let's open it carefully to see what's inside.

2. Text



Attempting to open a package with those characteristics could have severe consequences. Always assume the worst and prioritise safety.

Continue

3. Dialogue

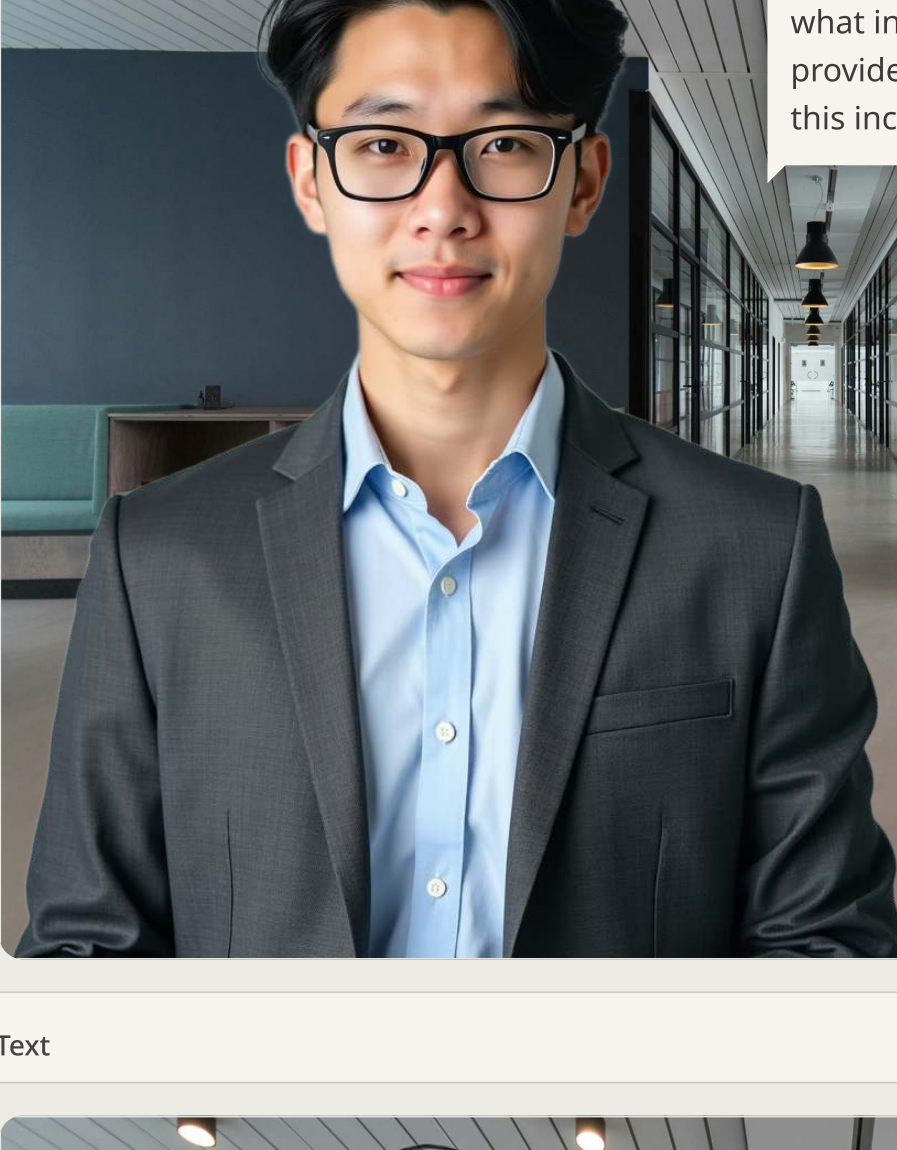


Alright, you've secured the immediate area. What's your next move to ensure everyone's safety and manage the situation?

I'll establish a wider exclusion zone, evacuate non-essential personnel, and prevent anyone from approaching.

I'll try to move the package to a more isolated area to contain the leak.

4. Dialogue

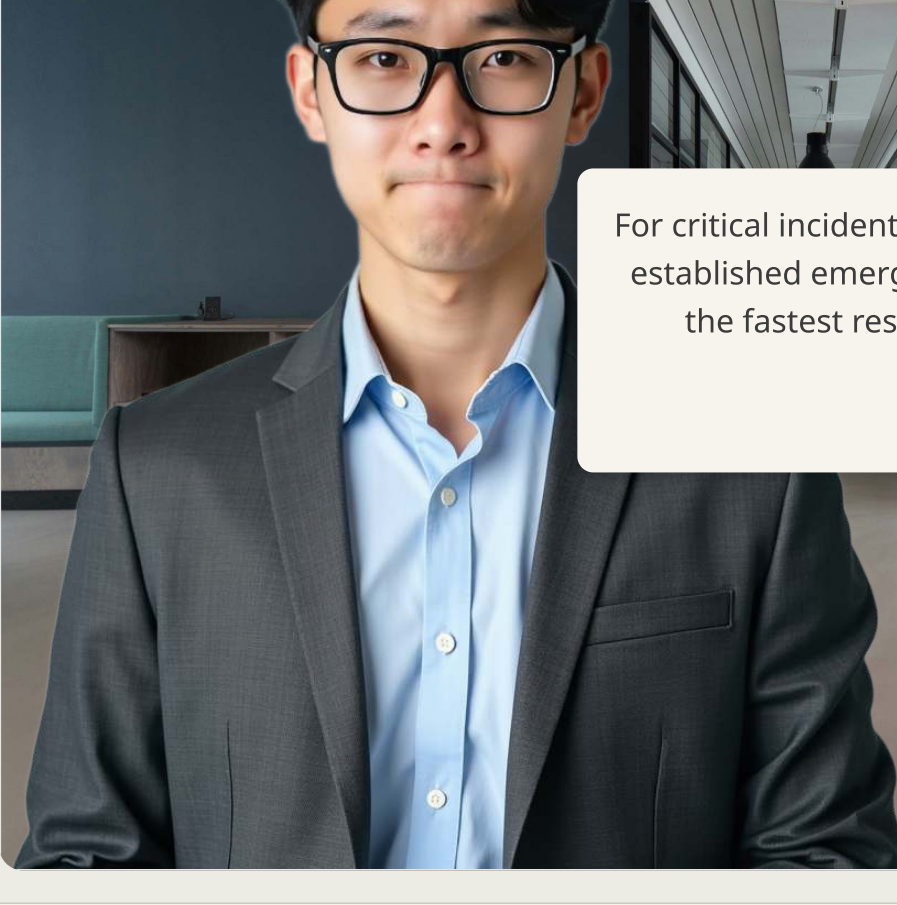


The area is secured. Now, who do you contact, and what information do you provide when reporting this incident?

I'll call my manager first, then send an email to the general security inbox.

I'll immediately call emergency services (e.g., 999/911) and our internal security team, providing a clear description of the package and its location.

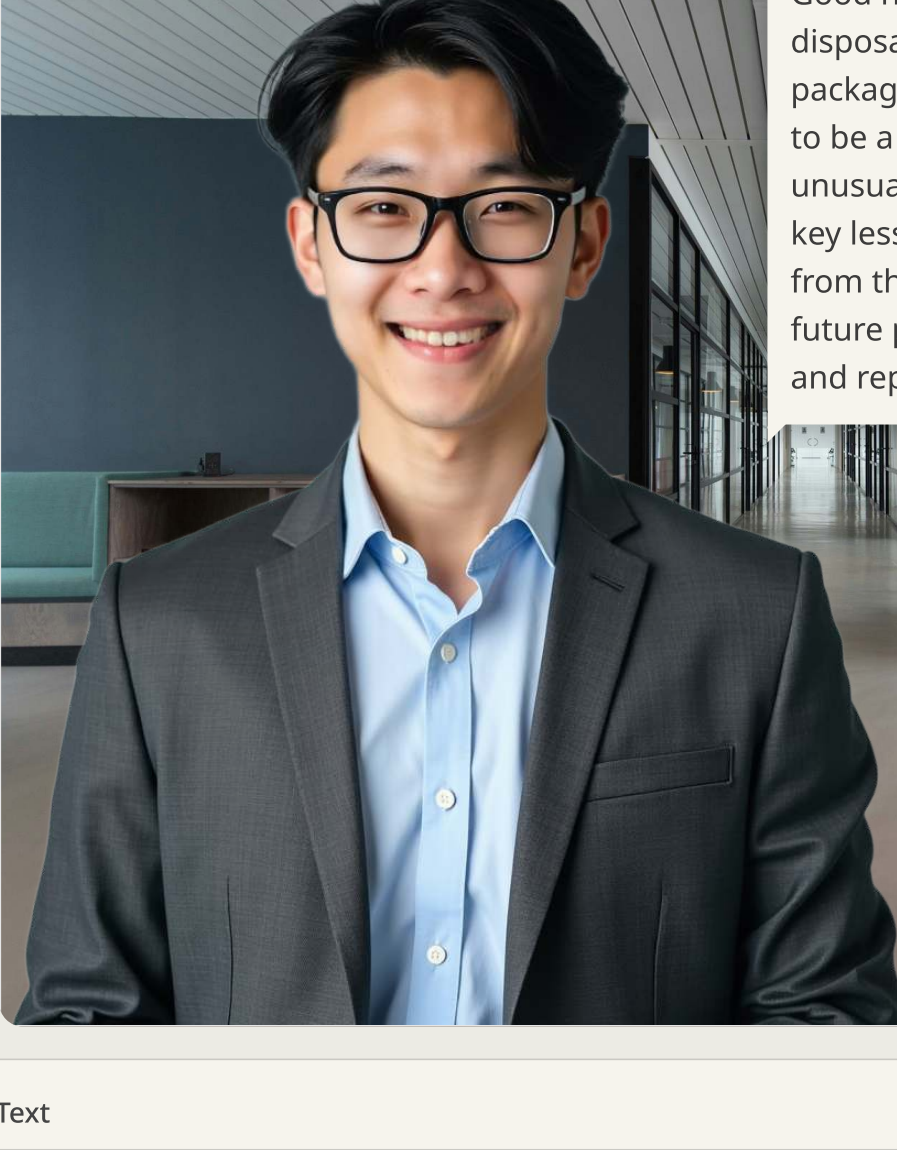
5. Text



For critical incidents, time is of the essence. Always follow established emergency reporting procedures to ensure the fastest response from trained professionals.

Continue

6. Dialogue

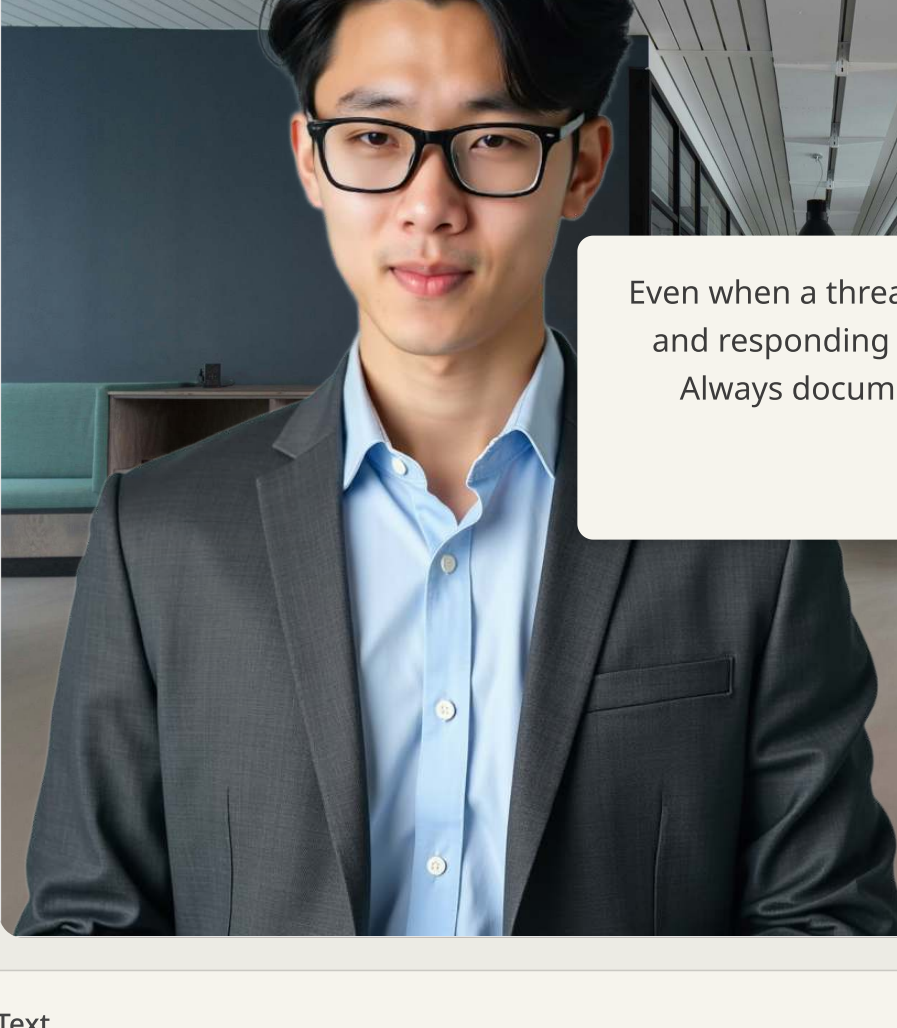


Good news! The bomb disposal unit examined the package, and it was found to be a harmless, albeit unusual, delivery. What key lesson should we take from this incident for future package handling and reporting?

We must reinforce training on suspicious package indicators, document the incident thoroughly, and review our response protocols.

Since it was harmless, we don't need to change anything or document it further.

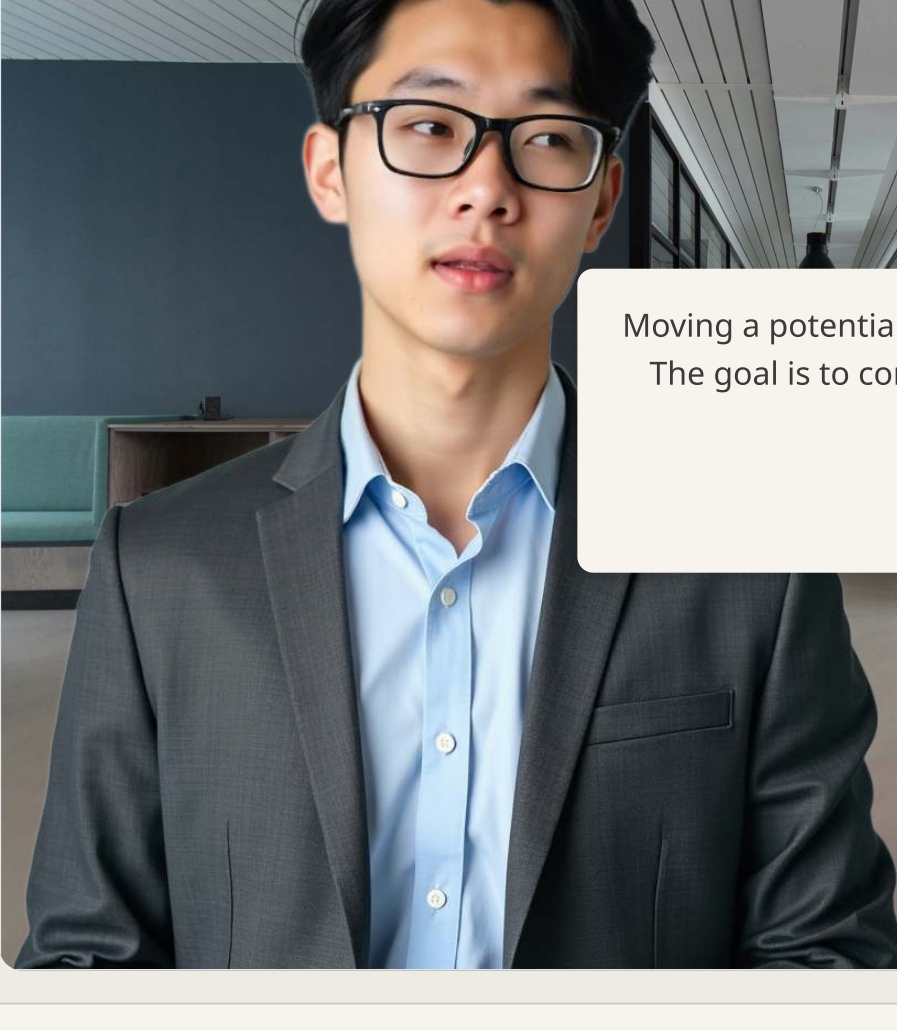
7. Text



Even when a threat is benign, the process of identifying and responding to it is a crucial learning experience. Always document and review to refine protocols.

Try again

8. Text



Moving a potentially dangerous item is a significant risk. The goal is to contain the threat, not to move it. Let's reconsider.

Continue



Identifying Suspicious Packages: Which of the following characteristics, if observed on a package, would be the **most immediate and critical** indicator of it being suspicious and requiring immediate reporting?

- Select one
- 1

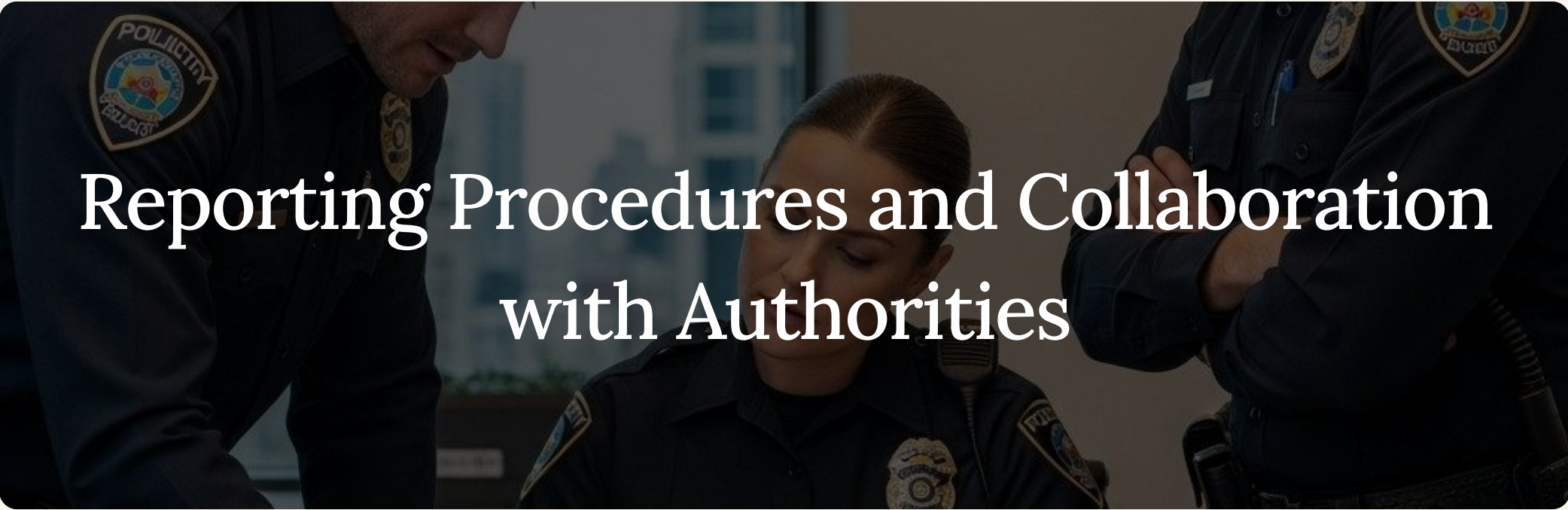
Oily stains, strange odours, or protruding wires.
- 2

A handwritten address with no return address.
- 3

A common sender's name but an unfamiliar address.
- 4

Excessive postage and unusual postmarks.

Section 4 of 4



Reporting Procedures and Collaboration with Authorities

Responding to Suspicious Activities



Vigilance is key in anti-terrorism security awareness. Being able to **identify suspicious activities** and knowing the correct **reporting procedures** are crucial steps in preventing potential threats. This also includes understanding how to **maintain personal safety** during such incidents.

Identifying Indicators of Suspicious Behaviour

Recognising the subtle signs of suspicious behaviour can be the first step in preventing a security incident. It's about noticing what doesn't fit the norm.

- **Unusual Patterns of Activity:** Look for individuals or groups who seem out of place, are loitering without apparent purpose, or are repeatedly observing a location. This could include someone filming security cameras, drawing diagrams, or taking notes of entry and exit points.
- **Elicitation Attempts (Gathering Information):** Be wary of individuals attempting to gain sensitive information through unusual questions or conversations. This might involve asking about security protocols, staffing levels, or specific vulnerabilities, often under a false pretext or with excessive curiosity.
- **Surveillance Activities:** This involves individuals overtly or covertly observing and recording activities, personnel, or facilities. They might use binoculars, cameras, or even drones, often returning to the same location multiple times.

Reporting Procedures



When you identify suspicious activity, knowing how and to whom to report it is paramount.

Who to Report Suspicious Activities To

- **Internal Security/Management:** Your immediate supervisor, security team, or designated security contact within your organisation.
- **Law Enforcement:** For immediate and serious threats, contact emergency services (e.g., 999 in the UK, 911 in the US) or your local police non-emergency line for less urgent but still concerning observations.

How to Provide Accurate and Detailed Information

When reporting, be prepared to provide as much detail as possible:

- **What you observed:** Describe the activity, objects, or individuals.
- **When you observed it:** Provide specific dates and times.
- **Where you observed it:** Give a precise location.
- **Who was involved:** Describe individuals (clothing, distinguishing features, direction of travel).
- **Why it seemed suspicious:** Explain your concerns.
- **Your contact details:** Be ready to provide your name and contact information for follow-up.

The Importance of Timely Reporting

- **Early Intervention:** Timely reporting allows authorities to investigate and intervene before an incident escalates.
- **Information Gathering:** Even seemingly minor details can contribute to a larger intelligence picture, helping to prevent future attacks.
- **Protecting Lives:** Your report could be crucial in saving lives and preventing harm.

Maintaining Personal Safety



Your safety and the safety of others are always the top priority when encountering suspicious activities.

Avoiding Confrontation

- **Do not approach:** Never directly confront an individual you suspect of suspicious activity. This could escalate the situation and put you in danger.
- **Maintain distance:** Keep a safe distance from suspicious individuals or objects.
- **Do not draw attention:** Observe discreetly without making eye contact or appearing to watch them.

Protecting Oneself and Others

- **Move to safety:** If possible, discreetly remove yourself and others from the immediate area of suspicion.
- **Alert others:** If safe to do so, subtly warn colleagues or those nearby to be vigilant without causing panic.
- **Trust your instincts:** If something feels wrong, it probably is. Prioritise your safety.

Following Instructions from Authorities

- **Comply immediately:** If authorities arrive, follow all their instructions without hesitation.
- **Provide information:** Cooperate fully with law enforcement, providing any information you have clearly and calmly.
- **Stay informed:** Pay attention to official alerts and guidance during an ongoing incident.

Real-World Application: Community Policing and Counter-Terrorism

Community policing is a philosophy that promotes organisational strategies which support the systematic use of partnerships and problem-solving techniques to proactively address the immediate conditions that give rise to public safety issues such as crime, social disorder, and fear of crime. When applied to counter-terrorism, it focuses on building trust and collaboration between law enforcement and local communities to identify and mitigate potential threats.



Case Study: The "Safe Neighbourhoods Initiative" in London

In a diverse borough of London, a comprehensive "Safe Neighbourhoods Initiative" was launched, aiming to foster stronger ties between the Metropolitan Police and local residents. The programme focused on embedding police officers within specific communities, encouraging regular informal interactions, and establishing direct communication channels beyond traditional reporting methods.

Through community forums, local events, and dedicated neighbourhood liaison officers, residents felt more comfortable sharing concerns, including subtle observations that might otherwise go unreported. This proactive engagement led to several instances where early intelligence, gathered from vigilant community members, helped disrupt potential extremist activities. For example, reports of unusual online behaviour, sudden changes in individuals' ideologies, or suspicious gatherings in private residences were shared with trusted officers. This information, when cross-referenced with other intelligence, allowed authorities to intervene, provide support, and prevent individuals from progressing further down a path of radicalisation or planning harmful acts, demonstrating the tangible impact of community trust on national security.

The Importance of Building Trust with the Community



Building trust is paramount. When communities trust law enforcement, they are more likely to share critical information, view officers as partners, and actively participate in safety initiatives. This trust is cultivated through consistent, positive engagement, transparency, and a genuine commitment to addressing local concerns.

The Role of Community Members in Reporting Suspicious Activities



Community members are often the first to notice unusual behaviour or activities that could indicate a potential threat. Educating the public on what constitutes suspicious activity and providing accessible, confidential reporting channels empowers them to act as vital 'eyes and ears' for law enforcement, contributing significantly to early detection and prevention.

The Benefits of Collaborative Efforts Between Law Enforcement and the Public



Collaboration creates a synergistic effect, combining the investigative resources and expertise of law enforcement with the local knowledge and vigilance of the community. This partnership enhances intelligence gathering, improves response times, and builds a more resilient society capable of resisting and deterring terrorist threats.

Introduction

Implementing Effective Community Policing Strategies

01 Establishing Open Communication Channels

Create accessible and trusted avenues for communication, such as community liaison officers, dedicated hotlines, online platforms, and regular public meetings. Ensure these channels are perceived as safe and confidential for reporting sensitive information.

02 Providing Training and Awareness Programmes

Educate community members on indicators of radicalisation and suspicious activities. Offer workshops and resources that enhance public understanding of counter-terrorism efforts and how they can safely contribute, without fostering fear or discrimination.

03 Encouraging Community Participation in Security Initiatives

Involve residents in local safety groups, neighbourhood watch schemes, and joint problem-solving initiatives with law enforcement. Empower them to take ownership of their community's safety and become active partners in preventing crime and terrorism.

Completed

By integrating these strategies, communities can become more resilient, and law enforcement can operate more effectively in preventing and responding to potential terrorist threats.

Cybersecurity Awareness

In our increasingly interconnected world, **cybersecurity awareness** is an essential component of overall security. Just as we learn to identify physical threats, understanding digital dangers and how to protect against them is paramount. This section will equip you with the knowledge to recognise common cyber threats, implement practices to safeguard sensitive information, and understand the correct procedures for reporting cyber incidents.



- **Phishing Attacks:** These are deceptive attempts to trick individuals into revealing sensitive information, such as usernames, passwords, and credit card details, often disguised as legitimate emails, messages, or websites.

- **Malware and Ransomware:** Malware is malicious software designed to disrupt, damage, or gain unauthorised access to computer systems. Ransomware is a specific type of malware that encrypts a victim's files, demanding a ransom payment to restore access.

- **Social Engineering:** This involves psychological manipulation of people into performing actions or divulging confidential information. Attackers exploit human trust and vulnerabilities rather than technical flaws.

Secure Password Practices



Strong, unique passwords are your first line of defence.

- **Complexity:** Use a combination of upper and lower-case letters, numbers, and symbols.
- **Uniqueness:** Never reuse passwords across different accounts.
- **Length:** Aim for passwords that are at least 12-16 characters long.
- **Password Managers:** Consider using a reputable password manager to securely store and generate complex, unique passwords.
- **Multi-Factor Authentication (MFA):** Always enable MFA where available. This adds an extra layer of security by requiring a second form of verification (e.g., a code from your phone) in addition to your password.

Data Encryption



Encryption is the process of converting information or data into a code to prevent unauthorised access.

- **Data at Rest:** Ensure sensitive files stored on your computer, cloud drives, or external devices are encrypted.
- **Data in Transit:** Use secure connections (e.g., HTTPS for websites, VPNs for remote access) to encrypt data as it travels across networks. This protects information from being intercepted and read by malicious actors.

Avoiding Suspicious Links and Attachments



Many cyber attacks begin with a user clicking on a malicious link or opening an infected attachment.

- **Verify Sender:** Always check the sender's email address for legitimacy, especially if the message seems unusual or urgent.
- **Hover Before Clicking:** Hover your mouse over links to see the actual URL before clicking. Be wary of shortened URLs.
- **Beware of Urgency:** Phishing emails often create a sense of urgency or fear to prompt immediate action.
- **Do Not Open Unknown Attachments:** If an attachment is unexpected or from an unknown sender, do not open it. Confirm with the sender through a separate communication channel if it's legitimate.

Introduction

Reporting Cyber Incidents

01 Who to Notify in Case of a Cyber Attack

Immediately report any suspected cyber incident to your organisation's IT security department or designated incident response team. For personal incidents, contact your bank, credit card company, and relevant national cybersecurity authorities (e.g., the National Cyber Security Centre in the UK).

02 Steps to Take to Mitigate the Damage

If you suspect a cyber attack, immediately disconnect the affected device from the network to prevent further spread. Change all compromised passwords using a secure, uninfected device. Preserve any evidence, such as suspicious emails or logs, for investigation.

03 The Importance of Regular Security Updates

Keep all software, operating systems, and applications updated. Updates often include critical security patches that fix vulnerabilities exploited by cybercriminals. Enable automatic updates whenever possible to ensure timely protection against new threats.

Completed

Prompt reporting and swift action are crucial in minimising the impact of cyber incidents and contributing to a safer digital environment for everyone.